

## VOLUME 2\_CONTRACT FORM PROPOSED

### 2.1 FRAMEWORK AGREEMENT FOR THE SERVICE PROVIDER SELECTED

#### SUPPLY AGREEMENT FOR ACCOMMODATION SERVICE XXXXX

**Doctors with Africa CUAMM**, C/O CUAMM Compound inXXXX, hereinafter referred to as "**The Contractor**", represented by **XXXXXX** as **XX**,

and

**XXXXXXXXXX** referred to as "**The Service Provider**" hereinafter represented by XXXXX as a function of the person, have agreed as follows:

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Article 1	Subject
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| 1.1 | The Service Provider will provide ACCOMMODATION AND FOOD DELIVERY SERVICE for the Contractor   |
| 1.2 | The Service Provider will ensure the availability of ACCOMMODATION AND FOOD DELIVERY SERVICE (right quality) as and when needed by the Contractor  |
| 1.3 | The Service Provider shall implement the assignment under its own responsibility and in accordance with all the terms of the Conditions and the technical specifications in this agreement, as specified in the tender procurement procedure Publication Ref. 004-2025/CUAMM/SS/ACCOMODATION & FOOD DELIVERY SERVICES, for all projects implemented by CUAMM in South Sudan, including AICS funded projects AID 12869/LOT1/01 and AID 12596/03/2 (including any changes under the proposed). |
| 1.4 | The place of delivery of accommodation and food services shall be in Juba as indicated in the procedure.   |

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Article 2	Price
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| 2.1 | The Contract will be valid for one year from XXXX 2025 to XXXX 2025 and the Service Provider will guarantee the price freeze for all duration of the Framework Agreement as per annex I - Price List 2025 here attached.  |
| 2.2 | The unit price referred to in Article 2.1 above shall be the sole price owed by the Contractor to the Service Provider under the agreement. The Contractor reserves the right to accept, after a market survey, price augmentations. In case of a not justified price augmentation, the supply agreement can be terminated.           |
| 2.3 | Since the Service Provider is deemed to have determined its prices on the basis of its own calculations, operations and estimates, it shall, at no additional charge, carry out any work that is the subject of any item in the Cost Estimate documents for which the Service Provider indicates neither a unit price nor a lump sum. |

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Article 3	Order of Precedence of Agreement Documents
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The agreement is made up of the following documents, in order of precedence:

- Quotation / Price List proposed
- Agreement

The various documents making up the agreement shall be deemed to be mutually explanatory; in cases of ambiguity or divergence, they should be read in the order in which they appear above.

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Article 4	General Obligations
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| 4.1 | The Service Provider shall perform the agreement with the requisite care, diligence, efficiency and transparency, in line with best practice in the field concerned and in compliance with this agreement. This includes, where specified, the remedying of any defects in the supplies and their substitution.   |
| 4.2 | The Service Provider shall respect and abide by laws and regulations of the South Sudan and shall ensure that its personnel, their dependants, and its employees respect and abide by all such laws and regulations. The Service Provider shall indemnify the Contractor against any claims and proceedings arising from any infringement by the Service Provider, its employees and their dependants of such laws and regulations. |

- 4.3** The Contractor and the Service Provider undertake to preserve confidentiality of any document, information or other material communicated to them in confidence until at least seven years after the final payment. The Service Provider shall treat all documents and information received in connection with the agreement as private and confidential. It shall not, save insofar as may be necessary for the purposes of the agreement's execution, publish or disclose any particulars of the agreement without the prior written consent of the Contractor. If any disagreement arises as to the necessity for any publication or disclosure for the purpose of the agreement, the decision of the Contractor shall be final.
- 4.4** The Service Provider guarantees that the quantity and quality of products under this agreement are in accordance with the provisions in the offer documents and cost estimate provided. In the event of default, the Contractor may require full or partial reimbursement of the amounts paid and the payment of monetary damages and additional costs that the Contractor has incurred due to failure to perform its (Service Provider 's) obligations under this agreement.
- 4.5** The Service Provider undertakes all necessary precautions to avoid conflicts of interests (there is a conflict of interests where the impartial and objective exercise of the functions of any person under this agreement is compromised for reasons involving family, emotional life, political or national affinity, economic interest or any other shared interest with another person) and shall inform the Contractor immediately of any situation constituting or likely to lead to any such conflict.
- 4.6** The Contractor cannot under any circumstances or for any reason whatsoever be held liable for damage or injury sustained by the staff or property of the Service Provider while the Assignment is being carried out or as a consequence of the assignment. The Contractor cannot therefore accept any claim for compensation or increases in payment in connection with such damage or injury.
- 4.7** The Service Provider shall assume sole liability towards third parties, including liability for damage or injury of any kind sustained by them while the Assignment is being carried out or as a consequence of the Assignment. The Service Provider shall discharge the Contractor of all liability arising from any claim or action brought as a result of an infringement by the Service Provider or the Service Provider 's employees or individuals for whom those employees are responsible of rules or regulations, or as a result of violation of a third party's rights.
- 4.8** The Service Provider shall be bound by the documents that form its offer that are annexed to the present agreement.
- 4.9** The Contractor and the Service Provider shall uphold the highest standards of business ethics in the performance of this Agreement. The parties have zero tolerance in respect of all forms of fraud, bribery and corruption. In particular Service Provider further acknowledges Doctors with Africa CUAMM ANTI-FRAUD POLICY of December 2012 (Annex II), article 5, "Service Provider s of goods, works and services such as independent contractors and their staff, support groups and project partners are required to act with honesty and integrity and encouraged to report cases of fraud, abuse and other illegal activities perpetrated by the staff of the Organization". Therefore, the present Agreement will be considered null and void and will not be binding if at any stage of the Agreement implementation, it will raise any involvement in corruption, fraudulent behaviour or coercion of the Service Provider.
- 4.10** The Service Provider shall give the Customer's donors the right to access its records when requested.
- 4.11** The Contractor and the Service Provider have a common commitment to prevent any form of child abuse.
- 4.12** The Contractor and the Service Provider shall have zero-tolerance to any form of sexual exploitation and abuse, as well as other types of Gender-Based Violence, discrimination and non-sexual abuse of power and to adhere to the Contractor policy on "Protection from sexual exploitation and abuse (PSEA)" attached to this Agreement.
- 4.13** The Contractor and the Service Provider shall respect health and safety at work, equal opportunities regardless sex, race, religion, age, disability and sexual orientation and to comply with Labour law.
- 4.14** The Contractor and the Service Provider shall comply with applicable International Conventions and Policies related to anti-money laundering and combatting terrorism financing.

## **Article 5 Assignment**

This agreement and the payments attached to it may not be assigned to a third party in any manner whatsoever. Unless otherwise indicated and authorized by the Contractor. In the latter case, the contract may also apply to purchases made by the Contractor's project partners, which will be handled with separate invoices and payments to the partner.

## **Article 6 Payments**

The Service Provider shall provide an invoice at delivery of the requested services. The Contractor will pay by bank transfer upon receipt of a valid invoice from the Service Provider and signed delivery note by both parties. The Payment will be made at the end of each month.

Banks details of the Service Provider

Name of the bank: xx

Account's name: xx

Account No.: xxxxx

SWIFT/BIC code: xxxxx

Currency: xxxx

## **Article 7 Disputes**

The Parties shall use their best endeavours to ensure that any dispute or difference arising from or in connection with this agreement be resolved in good faith.

Failing resolution of the dispute or difference, parties may submit the dispute or difference to the South Sudanese courts.

## **Article 8 Termination of the Agreement**

After giving the Service Provider seven days' notice, the Contractor may terminate the agreement in any of the following cases:

- a) The Service Provider substantially fails to perform its obligations under this agreement;
- b) The Service Provider fails to comply within a reasonable time, after a notice received from the Contractor, which seriously affects the proper and timely performance of the work;
- c) The Service Provider refuses or neglects to carry out administrative orders given by the Contractor or his representative;
- d) The Service Provider assigns the agreement to the Third Party without the authorization of the Contractor;
- e) The Service Provider is bankrupt or being wound up, is having its affairs administered by the courts, has entered into an arrangement with creditors, has suspended business activities, is the subject of proceedings concerning those matters, or is in any analogous situation arising from a similar procedure provided for in national legislation or regulations;
- f) The Service Provider has been convicted of an offence concerning professional conduct by a judgment, which has the force of res judicata;
- g) The Service Provider didn't comply with the obligation to pay social contributions or other taxes required by law in force in the country of Contracting or is not able to produce or renew his Tax Clearance Certificate;
- h) The Service Provider has been the subject of a judgment which has the force of res judicata for fraud, corruption, involvement in a criminal organization or any other illegal activity detrimental to the Communities' financial interests;
- i) The Service Provider is subject to conflict of interest;
- j) Any organizational modification occurs involving a change in the legal personality, nature or control of the Service Provider, unless such modification is recorded in an addendum to the agreement;
- k) Any other legal disability hindering performance of the agreement occurs.
- l) The Service Provider suspends the delivery of the supplies, or any part thereof, for more than 10 weeks, for reasons not specified in the agreement or not attributable to the Service Provider.

## **Article 9 Termination by the Service Provider**

The Service Provider may, after giving 14 days' notice to the Contractor, terminate the agreement if the Contractor:

- a) Fails to pay the Service Provider the amounts due under any certificate issued by the Contractor his representative after the expiry of the deadline stated in Art. 6 - Payments;
- b) Consistently fails to meet its obligations after repeated reminders;

## **Article 10 Force Majeure**

**11.1** Neither party shall be liable to the other party for any delay or non-performance of its obligations under this Agreement arising from any cause beyond its reasonable control, including but not limited to acts of God, natural and unavoidable catastrophes and events, war or armed conflict, terrorism, fire, explosion, civil commotion or industrial, acts of government, government or regulatory bodies or other disputes of a third party and needs to inform the other Party immediately after occurrence of the Force Majeure by sending a Notice/Written Letter to other Party.

**11.2** If circumstances of force majeure have occurred and continue for a period of 180 days then, the agreement shall be terminated automatically and the Parties shall be released from further performance of the agreement.

To be signed in English in two original copies, one original copy is for the Contractor and one original copy for the Service Provider.

Date xx/xx/xx

<b>For the Service Provider</b>
Name:
Position:
Sign:
<b>For the Contractor</b>
Name:
Position:
Sign: